

Memo

To: All Residents
From: Frank Mooney, President, Wesley Property Management
cc: Shelley Murphy, President/CEO
Date: April 30, 2021
Re: COVID-19 – Update # 11

NOTICE TO ALL WESLEY HOUSING RESIDENTS RENT RELIEF HAS BEEN EXTENDED THROUGH SEPTEMBER 2021

Although federal, state and local moratoriums are starting to change to allow for legal actions based on non-payment of rent, Wesley Housing and Wesley Property Management have decided to extend a self-initiated rent relief program for residents impacted by a COVID-19 documented issues. This program provides relief from all late and legal fees and suspends rental increases to those impacted by the COVID-19 pandemic.

Over the last year, many residents have been financially impacted by the pandemic and have had difficulty meeting basic needs - rent, food, and health care. Assisted by staff, residents were linked to resources, such as rental assistance, food, hygiene items, and more. Over the past 12 months, **Wesley Housing has successfully obtained nearly \$800,000 in free rental assistance alone** through the various assistance programs for residents. We are still here for you. **If you are struggling, please reach out.** Let us help.

If You Need Assistance...

1. **Complete the COVID-19 Request for Assistance Form** and a staff member will contact you. The form is available at rental office, laundry rooms, and online at: <https://wesleypropertymanagement.com/covid-19-coronavirus-updates-and-resources/>
2. **Or make an appointment.** Resident Services Coordinators are available to meet with you in-person or by phone. To schedule an appointment, contact housingstability@whdc.org. For all in-person meetings, face coverings are required and social distancing observed.

Rent is still due. If you are behind on your rent, please contact us immediately to discuss payment options.

Finally, recent COVID-19 Updates have provided information about **how to register for a vaccine**. To further assist, attached is a notice from the Health Resource & Services Administration (HRSA) regarding COVID-19 testing, treatment, and services for anyone, **no matter their health insurance or immigration status**. We encourage you to read and get vaccinated.

As always, we are a resource for you, help us help you during this difficult time. **By working together, you and those you love can remain safe, healthy, and housed.**

NO HEALTH INSURANCE? NEED COVID-19 SERVICES?

Free COVID-19 testing, treatment and vaccines.

Who can get services?

Anyone without health insurance, no matter their immigration status. A Social Security Number and/or government ID may be requested, but is **NOT** required.

What is free?

- ✓ Testing for COVID-19
- ✓ Treatment of COVID-19
- ✓ Vaccines for COVID-19

How is it free?

A federal **Uninsured Program** pays for COVID-19 services provided to anyone without health insurance.



More Information

For Patients

<https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/for-patients>

For Health Care Providers

<https://coviduninsuredclaim.linhealth.com>

Important Details

- **Everyone is eligible for COVID-19 services, no matter their immigration status.** Testing, treatment or vaccinations paid for by the federal government **will not affect anyone's immigration status or be shared with immigration agencies.**
- If you are uninsured and receive a bill related to COVID-19 testing or treatment, ask your provider to bill the HRSA COVID-19 Uninsured Program instead of you.
- **You cannot be billed for COVID-19 services if you are uninsured and the government is paying your healthcare provider for your care.** If you receive a bill, and you already paid, you may be owed a refund and you should first speak to the person or facility that sent it. If they don't cancel the bill or give you a refund, contact the HHS Office of Inspector General Hotline at 1-800-HHS-TIPS or visit <https://TIPS.HHS.GOV> to file a complaint.
- **You do not need a Social Security Number or government ID** to receive free COVID-19 services.
- The doctor, pharmacy, or clinic may ask for this information but it is **only to help them confirm you don't have insurance** so they can get paid by the Uninsured Program.
- **You will still be treated, tested, or vaccinated for COVID-19 if you are not able to provide a Social Security Number or government ID.**
- **You cannot be billed for COVID-19 vaccinations.** If you receive a bill, you should first speak to the person or facility that sent it. If they don't cancel it, contact the HHS Office of Inspector General Hotline at 1-800-HHS-TIPS or visit <https://TIPS.HHS.GOV> to file a complaint.