

# Memo

To: All Residents  
From: Frank Mooney, President, Wesley Property Management  
cc: Shelley Murphy, President/CEO, Wesley Housing; Darryl Leedom, Director of Resident Services; Lisa Davis, Regional Property Manager, Mary Owens, Regional Property Manager, Elayne Williams, Assistant Regional Property Manager, All Site Managers  
Date: July 22, 2020  
Re: COVID-19 – Update #5

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While we continue to navigate through the COVID-19 pandemic, we want you to know that we are still here for you.

## General information you should know

As of July 1, **Virginia has entered Phase III of reopening**. This means that some restrictions have been lifted, but we ask that you remain vigilant and continue to follow CDC guidelines. For your safety and that of your neighbors, social distancing and **wearing a mask in indoor public places, including property commons areas is required**.

**If you are behind in rent currently, you need to discuss payment options with your site managers for catching up. *Rent is still due during this time and will continue to accumulate if unpaid.*** You can still be evicted for criminal activity, drug use, fraud or lease violations.

**Are You Struggling? Please Reach Out:** If you are having difficulty paying rent, getting enough food, finding employment, or accessing health care, please talk to us. We are offering a number of rent flexibility options, such as payment plans and waived late fees. We can also help link you to resources, including temporary rental assistance, groceries, hygiene items, and more.

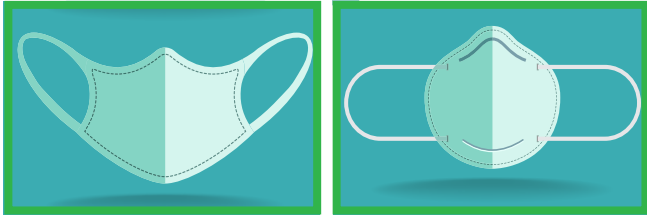
## If You Need Assistance...

1. **Complete the COVID-19 Request for Assistance Form** and a member of Wesley's Resident Services team will contact you. **The form is available at rental office entrances, in the rental offices, laundry rooms and other central locations in your community.** The form is also available online at: <https://wesleypropertymanagement.com/covid-19-coronavirus-updates-and-resources/>
2. **Or make an appointment.** Resident Services Coordinators and Site Managers are available to meet with you in person while on site or can speak with you by phone. To schedule an in-person appointment, please contact [housingstability@whdc.org](mailto:housingstability@whdc.org). Face coverings are required for any face to face meetings, and social distancing must be observed.

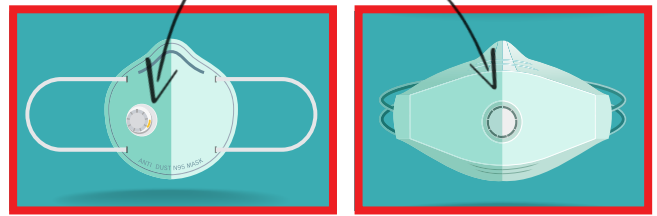
# Please Wear a Face Mask



**Recommended by CDC:**  
Without exhalation valve



**Not Recommended by CDC:**  
With exhalation valve



## Follow CDC Best Practices:

**Put  
On:**



**Take  
Off:**

