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Memo

| То: | All Residents in the City of Alexandria |
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| From: | Frank Mooney, President, Wesley Property Management |
| cc: | Shelley Murphy, President/CEO, Wesley Housing; Darryl Leedom, Director of |
| | Resident Services; Lisa Davis, Regional Property Manager, Elayne Williams, |
| | Assistant Regional Property Manager, All Site Managers |
| Date: | April 3, 2020 |
| Re: | COVID-19 – Update #3 |
| | |

We know this is an unprecedented time of uncertainty and anxiety for our residents. We also know that many of you are suffering from job losses, furloughs and reduced hours. Fortunately, there is help available.

Direct Payments: The federal government will be making one-time cash payments directly to citizens. These payments should be issued during the month of April either by check or direct deposit.

- Individuals earning less than \$75,000 will receive \$1,200.
- Married couples earning less than \$150,000 will receive \$2,400.
- If you have children, you will receive \$500 per child.
- Individuals earning more than \$75,000 and less than \$99,000 and couples earning more than \$150,000 and less than \$198,000 are eligible for a lesser amount.

According to recently published guidelines, there are a number of criteria that must be met before funds are issued. Most recently reported is that checks or direct deposits will go out to those that have already filed their 2018 and 2019 tax returns. If you did not file a tax return for 2019, the government will use your 2018 return.

Enhanced Unemployment Benefits: If you have lost your job, you can apply for state unemployment benefits at:

- District of Columbia: <u>https://does.dc.gov/service/start-your-unemployment-</u> <u>compensation-process</u>
- **Virginia:** <u>http://www.vec.virginia.gov/unemployed/Claimant-Handbook/Claimant-Han</u>
- Maryland: <u>https://www.dllr.state.md.us/employment/uibenefits.shtml</u>

Please see the related attachments for additional instructions.

Note: Your unemployment claim should be filed in the state where your employer is located. For example, if you live in Virginia but your job was in Maryland (and your employer is based there) then you need to file a claim with the Maryland Department of Labor.

If you need assistance completing the required application, please complete and submit the COVID-19 Request for Assistance Form you received on March 30, 2020 and a member of Wesley's Resident Services team will contact you. The form is also available online at: <u>https://wesleypropertymanagement.com/covid-19-coronavirus-updates-and-resources/</u>

Congress is enhancing state unemployment to provide more income and to cover more people.

- Adds \$600 per week for four months on top of state unemployment.
- Adds up to 13 weeks of additional unemployment benefits to those already enrolled but who are nearing the end of benefits.
- Expands the program to include a number of workers not normally eligible to receive unemployment benefits. This includes:
 - Freelancers
 - Independent contractors/gig workers
 - Self-employed
 - Those with limited work history
 - \circ $\;$ Employees who are still employed, but whose hours have been reduced

It is important to apply as soon as possible. To help expedite aid, the federal government is funding the first week of benefits to encourage states to waive traditional waiting periods, but it may still take a couple of weeks to be processed

Local Rental Assistance: As a resident of in the City of Alexandria, rental assistance may be available to you, and you are encouraged to contact the following agency:

Department of Human Services - (703) 746—5700 - Residents are asked to leave a detailed voicemail with contact information (email & phone.)

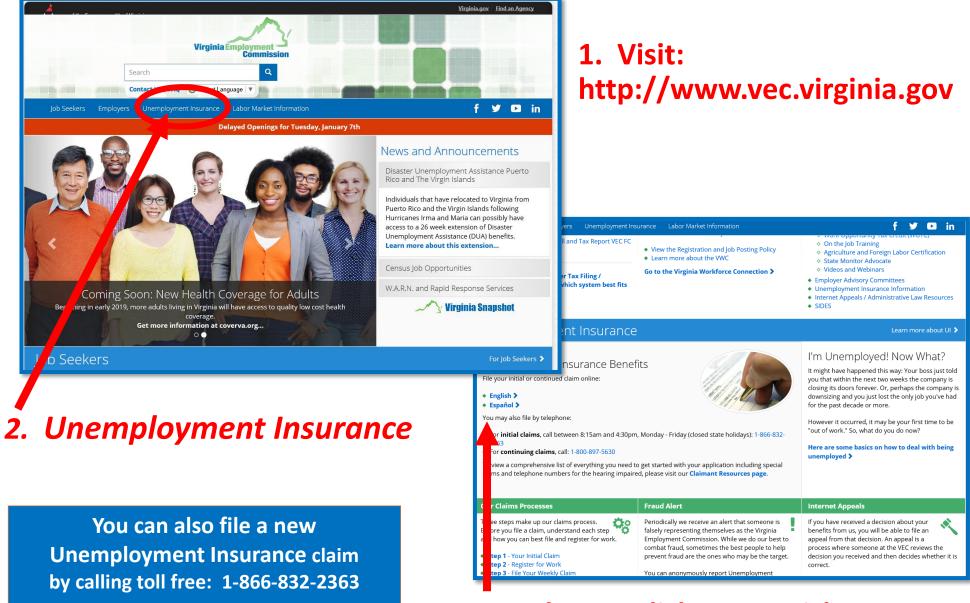
We're Here to Work with You: We understand there may be a delay in your ability to access these benefits. If that's the case, please talk to us. We are offering a number of rent flexibility options – payment plans, waived late fees and other options.

We're all in this together and all deserve safe and clean housing. We are thankful for the hard work of our employees in keeping our community operational and all they continue to do to prepare for and mitigate the negative consequences of the COVID-19 pandemic. To that end, we rely on rental payments to pay those workers and to cover our mortgage, utilities, maintenance and more.

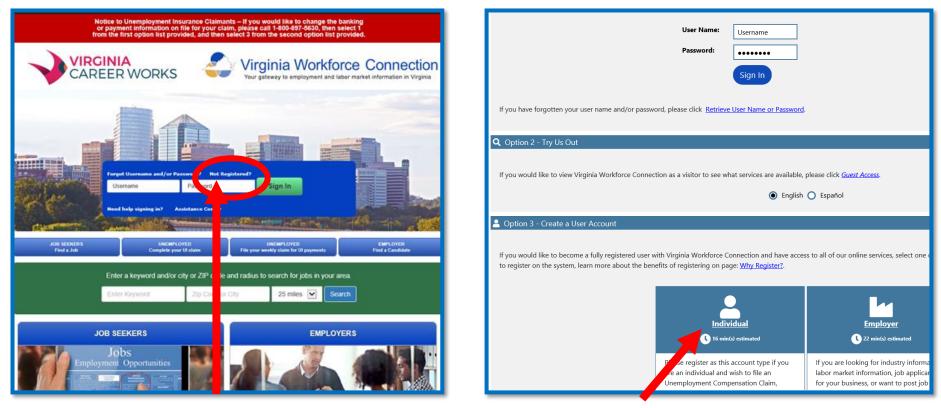
If rental payments stop flowing, community stability and safety will be disrupted, just when peace of mind is most needed. We remain heartened by the stories of neighbors helping one another. Communities working together to stay safe is what will get us through this crisis, and we are here for you.

Accessing Unemployment Benefits - Virginia

Virginia Employment Commission



3. Select English or Spanish



4. Not Registered?

5. Individual

You will need the following information to file your claim:

- 1. Your Social Security Number.
- 2. The accurate employer names, addresses, telephone numbers and dates of employment of any employment within the last 18 months.
- 3. The name and local number of your local union hall, if you obtain work through a union.
- 4. Your Alien Registration Number if you are not a US citizen.
- 5. You will be asked to select a method of payment: VA Debit Card or Direct Deposit. If you select Direct Deposit, you will need to have your bank Routing Number and your Account Number located on your checks or deposit slips.

If you do not have this information available, please gather it before you begin to file your claim. The filing process takes approximately 60 minutes to complete as it also contains questions required to complete your registration with Workforce Services. Please allow enough time to complete this process.

Remember – if the website will not allow you to move forward – look for messages or exclamation points that are RED. They are there to show you that something is missing.



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Accessing Unemployment Benefits District of Columbia

Where Do I Go to File a New Claim?

Telephone Claims

File a **New Claim** for UI Benefits by Telephone: **202-724-7000**

Available 8:30am to 4:30pm, Monday – Thursday & Friday 9:30am – 4:30pm. Closed weekends and state holidays.

Online Claims

https://does.dcnetworks.org/initialclaims/Welcome.aspx

What Do I Need to File a Claim?

You will need the following information to file your claim:

- Your name, Social Security number, address and telephone number;
- If you are claiming dependents, you will need their names, birth dates and Social Security numbers; and
- The name, complete payroll address, telephone number and reason for separation for each employer you worked for in the 18 months prior to filing your claim.
- If you are not a citizen, proof of your alien status
- If you were in the military within the last 18 months, Your DD214, Member 4.
- If you worked for the Federal Government, your Form-50 or SF-8 if available



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Accessing Unemployment Benefits Maryland

Where Do I Go to File a New Claim?

<u>Telephone Claims</u>

File a <u>New Claim</u> for UI Benefits by Telephone: **301-313-8000** or toll free <u>1-877-293-</u> <u>4125</u>

This number is **ONLY** for residents of the following counties (Calvert County, St. Mary's County, Charles County, Prince George's County, and Montgomery County)

Available 7:30 am to 4:00pm, Monday - Friday. Closed weekends and state holidays.

Online Claims

https://secure-2.dllr.state.md.us/webcert/Logon.aspx

What Do I Need to File a Claim?

You will need the following information to file your claim:

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- If you are claiming dependents, you will need their names, birth dates and Social Security numbers; and
- The name, complete payroll address, telephone number and reason for separation for each employer you worked for in the 18 months prior to filing your claim.
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